

Leeds City Council Adults and Health Adult Social Work Service

Student Welcome & Introduction

Working with people to develop services is a central theme in Leeds City Council's **Better Lives Strategy** which sets out a new approach to the meeting of adult social care needs, Through Better Living, Better Conversations and Better Connections. The focus is on identifying people at risk of needing social care earlier and working with them, not doing to or for them, to identify solutions that support them, improve their overall health and wellbeing and help them live more independently, for longer.

What do we have in Leeds?

Neighbourhood Care Management Teams

There are 13 Neighbourhood Care Management Teams, all co-located with their community health colleagues in their respective localities as well as a Rapid Response Team. The 4 teams are: Chapeltown, Seacroft, Meanwood and Wetherby each with its own challenges, ranging from diverse inner city communities to rural villages. The teams work with all adult service users other than those with a diagnosed learning disability or who have secondary care mental health needs for which specialist social work teams are responsible. This will include: young people with complex physical and emotional needs, similarly complex physical and mental health needs of adults and older people in the community as well as those with simpler presentations. Our Rapid Response team does as its name suggests respond to people with immediate needs for up to 72 hours and also provides a second tier response to referrals at our central Contact Centre.

As with the whole of Leeds, the ENE area is seeking to implement a strengths based social care approach, focusing on 'what matters to me' rather than 'what is the matter with me', providing reabling community based short term strength and asset based solutions to difficulties before introducing long term support. The Chapeltown team has established a Talking Point at the Reginald Centre, inviting people to talk to us there as a first step to working to support them with their difficulties, with our other teams in the process of establishing their own local Talking Points.

We have a range of qualified and unregistered staff in our teams with a range of degrees of experience and interests. Each team has practice educators and is able to accommodate one or two students. We are welcoming and supportive of students, valuing their contribution to the work of the team and the area. So, come join us for a fantastic student experience!

Forensic Social Work Team

Based at Seacroft Hospital, Leeds

6 Social Workers, (4 are Approved Mental Health Professionals)

3 Practice Educator level 2; 1 PE level 1

Forensic Social Work is primarily concerned with people who are, or who have been detained under s37, s37(n), s37/41 or s47/49 Mental Health Act 1983. There are 4 levels of security: High, Medium, Low, Locked rehabilitation. All patients are detained under the MHA 1983.

Secure forensic psychiatry units have a dual purpose - to treat mental illness and also to treat offending behaviour.

Hospitals are located across the country. Social workers have no input into where people are transferred to – transfer decisions are made by NHS England.

Forensic Social Work Roles:

- Visit service users to maintain links with Leeds social care and health services. People who are known to forensic services are often isolated from their home support networks not just due to distance but also due to the nature of their offences
- Develop relationships with staff in hospitals in order to monitor progress of service users
- Attend CPA review meetings
- Write social circumstances reports for MHRT and HMRH and attend and give evidence at the Hearings
- Attend and contribute to CTRs for service users with LD
- Discharge planning when appropriate. The relationship that has developed between the social worker and the service user as a result of the ongoing input during the lengthy hospital admission is extremely useful when discharge is being planned - particularly due to the post discharge social supervisor role for restricted patients. The social worker will have a good knowledge of the risks and in best case scenarios a trusting professional relationship will have developed during the hospital admission that will enable effective supervision to take place – thus minimising risk of reoffending.
- Work closely with the Forensic Wards at Newsam Centre. Male and Female, Locked Rehabilitation, and the Forensic Outreach Team.

The Forensic Social Workers follow service users as they move through the secure hospital services. Our team work with many people who have been detained in hospital for between 10 and 20 years – often a long way from their homes and isolated from family and community contacts.

Adult Emergency Duty Team

Based at Becklin Centre, Leeds

5 Social Workers, (including Approved Mental Health Professionals)

1 Practice Educator level 2

Adult EDT covers the whole of Leeds from 16:30 – 08:00 Monday to Friday and provide a 24 hour service on weekends and bank holidays, including Christmas & New Year

The shifts are:

Mon – Fri: 16:30 – 23:30 and 20:00 – 08:00

Sat – Sun and B/H: 08:00 – 20:00 & 20:00 – 08:00

Generally there will only be one member of staff on at a time.

- Mental Health Act assessments in the community, in hospitals and police stations
- S136 mental health act assessments
- Provide advice regarding the Mental Health Act 1983 to inpatient facilities
- Provide safeguarding advice and risk assessments to organisations, including creating interim protection and safeguarding plans
- Provide safeguarding visits if deemed appropriate where a social worker is required
- Referrals are prioritised based on current risk and priority can change in matter of hours
- Act as appropriate adults for vulnerable adults who have been arrested for high tariff offences, including rape, arson and/or murder

Mental Health

Social workers are co – located within the Community Mental Health Teams. The CMHT locations are : St Marys House East North East, Aire Court South, St Marys Hospital West North West The team consists of: Community Mental Health Nurses, Social Workers, Community Mental Health Support Workers, Consultant Psychiatrists, Psychologists, Administration staff, Occupational Therapists, Housing advice workers, Mental health Employment specialists.

They provide a specialist service for people over the age of 18 presenting with secondary mental health needs. Work is also undertaken with younger adults who are currently on a transitions pathway.

Social workers work closely with their health colleagues in a multi-disciplinary team environment to provide a recovery based model of support to individuals, and families. They also develop close working relationships with partner agencies in both the voluntary and independent sector.

Their function is to work with people to identify their strengths, identify opportunities and provide proportionate support when needed through conversations.

- To review and commission packages of care to meet assessed needs under the Care Act 2014,
- to complete the Decision Support Tool checklist (DST) in conjunction with Continuing Health Care /CCG.
- To undertake Carers assessments and maintain responsibilities for statutory duties compliant with the Care Act 2014, including safeguarding enquiries.
- Mental Health Act and Mental Capacity Act related duties, including completing tribunal reports and attendance at hearings.

The Leeds Joint Care Management Learning Disabilities Service

The service supports individuals aged 18+ with a learning disability. The service operates between the hours of 8.30am and 5.00pm Monday to Thursday and 8.30am and 4.30pm Friday. However we work flexibly to meet the needs of our clients.

The service comprises of 5 teams, these are

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| <ul style="list-style-type: none"> • East North East • South Allerton • West North West | } | Technorth, 9 Harrogate Road, Chapel |
| <ul style="list-style-type: none"> • Development and Transforming Care | | |
| <ul style="list-style-type: none"> • Transitions - Pudsey Town Hall, Pudsey | | |

The teams consist of dedicated health and social care professionals named care managers. The teams include business support, social work assistants, social workers, senior social workers and team managers. The service is overseen by two safeguarding and risk managers, a service delivery manager and a head of service.

The service operates a pooled budget, this means that a partnership arrangement is in situ whereby the NHS and local authority contribute an agreed level of resource into a single pot, that is used to commission and deliver services to adults with learning disabilities.

The Care Management role within the teams includes the following

- We implement a strengths based approach, with a focus on choice, control, independence and community.
- Completing specialist holistic assessments of adults with learning disabilities often with additional profound and complex needs.
- Creatively care planning to ensure needs are met in the most empowering, least restrictive and cost effective way.
- Review care plans to ensure services continue to meet need and if not make necessary amendments.

- Work in partnership with other professionals from differing agencies to ensure positive outcomes are achieved for our clients.
- Safeguard and manage risk, including completing safeguarding investigations and associated documentation, completing Risk Assessment and Management documents.
- Completing Mental Capacity Assessments and subsequent Best Interest's decisions.
- Write social circumstances reports and present these at Mental Health Review Tribunals.
- Attend and contribute to community treatment reviews.
- Facilitate appropriate accommodation for adults with Learning disabilities, working within legal frameworks for example Deprivation of Liberty Safeguards.

The Development and Transforming care team follow the care management process and in addition focus on targeted pieces of work agreed by the council and the clinical commissioning group. The team are currently involved in the identified transforming care cohort of individuals who have a learning disability; the focus is looking at returning individuals back to Leeds from hospital/low secure units or trying to look at opportunities to prevent people needing to move to out of area placements. The team are also looking at targeting pieces of value for money work to assist in the budget action plan set by senior management.

The Transitions team works with young people from 14 to 25 years of age who have a diagnosed disability and/or complex health needs. The transitions team focus on working with young people, their families and professionals to maximise independence and prepare for adulthood. The transitions team follow the Adult Care Management process to work with others to shape support and deliver services post 18.

Hospital Social Work

LGI - Trust HQ, St James Hospital and Wharfedale Hospital

The LGI team have places for students who will be given support from a PE1 and PE2's as a final year placement. You will be provided with the skills to undertake assess, review and commission packages of care to meet assessed needs under the Care Act 2014 using a strength based approach.

The social work team work closely with health partners in order to plan for a safe discharge and positive outcomes for our clients.

At the LGI site we cover acute Cardiology, acute and rehabilitation neuro/spine/CVA/head injuries and Orthopaedic wards.

At SJUH site we cover general medication/older people's wards as well as the discharge wards

At Wharfedale we have 54 beds over 2 wards for older people who are ready for discharge yet awaiting some form of support to be available for discharge.

Bexley- St James Hospital

The "Bexley Team" covers primarily The Bexley wing which houses the Oncology (cancer service). In the team there are 7 social workers (SW).

There are 2 Practice Educators in the team one of them being the

Macmillan Specialist SW. This SW provides support for a variety of reasons arising from physical, emotional, financial or practical difficulties either caused or exacerbated by serious illness. The Macmillan Specialist Worker covers a regional area incorporating several different Local Authority Adult Social Care Teams and Care Commissioning Groups.

Work carried out by the team can include

- Statutory assessments on people using a strength based approach - This is both assessments for care and support needs, under The Care Act and Mental Capacity Act Assessments. Risk assessment is part of both processes.
- setting up personalised packages of care – including using direct payments, personal health budgets and CHC funding
- Attending MDT/ family meetings to plan for complex discharges.
- making enquiries into safeguarding concerns

In addition to covering the Bexley Wing they also cover some surgical wards and assist people who have been moved to that part of the hospital as there are no beds elsewhere.

The team has a blend of experienced Social workers and those who have qualified more recently. They have a good understanding of the hospital discharge process, of services available for people who live in Leeds and surrounding areas and working closely with health colleagues-yet being able to question them when needed.

"St James Team 1"- St James Hospital

The role of the team is to work to facilitate speedy, efficient, safe discharges whilst being ward attached. Wards covered: Acute elderly medicine, respiratory, female care of the elderly, infectious diseases, discharge wards, admission wards and A & E.

“St James Team 2”- St James Hospital or Chapel Allerton

Hospital Social Workers based at Chapel Allerton hospital, and social workers attached to the Liver, Cystic Fibrosis and Renal services. There are 7 workers in the team covering 5 posts. There are 3 Practice Educators and one Best Interest Assessor.

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- setting up personalised packages of care – including using direct payments, personal health budgets and CHC funding
- Attending MDT/ family meetings to plan for complex discharges.
- making enquiries into safeguarding concerns

The client group at Chapel Allerton Hospital are people who have experienced brain injuries and have been on the rehabilitation ward and may be people who have had planned operations or with skin conditions (from other wards).