**Service User / Carer Feedback Forms**

***SERVICE USER/CARER FEEDBACK***

*Practice Educators are required to attempt to obtain feedback from a service user or carer on at least one occasion when the Practice Educator is directly observing the student’s practice. This should be done without the student being present so that the service user or carer does not feel inhibited in expressing their views, though it is important to acknowledge that there may still be difficulties owing to the unequal power relationship.*

*The following template provides a list of broad headings to structure the feedback.* ***Please feel free to design other formats that may be more accessible and relevant to your service user / carer group.***

**SERVICE USER/CARER FEEDBACK SHEET**

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| **Name of Student** |  |
| **Name of Observer** |  |
| **Date of Interview** |  |

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| **Did you feel listened to? If so, in what ways? If not, why was this?** |
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| **Even if there were disagreements, did you feel that you were respected? If so, in what ways? If not, why not?** |
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| **Did they help you to take control of your situation, as best you can? If yes, how did they do this? If no, what could they have done to help you take more control of the situation?** |
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| **In general, was the student punctual and did they follow through and do what they said they would? If yes, can you give an example; if no, again please give an example.** |
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| **Do you think the student has understood how you have been feeling?**  **What leads you to think this?** |
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| **Would you recommend the student to someone else in your situation? If so, why? If not, why not?** |
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